



## ORDER CONFIRMATION

**Thank you for ordering from Newegg.com.** Please print this page for your records.

A confirmation e-mail will be sent to **brassman101@cox.net** once your order has processed. You will receive another e-mail with tracking information once your order has shipped. Orders are usually processed within 1-2 business days. In the unlikely event that we anticipate a delay in your order, you will be notified via e-mail.

Your order is at step 1 of 5: being verified and processed at sales and accounting.

Submitted: 2/26/2008 4:37:57 PM

**Ship To**

Christopher Capp  
2 Doric ave  
Cranston, RI 02910  
401-461-3211

**Bill To**

Christopher Capp  
2 Doric ave  
Cranston, RI 02910  
American Express:\*\*\*\*\*1004  
Exp:05/2011

**Order Summary**

Qty	Product Description	Price
<b>Order #: 91979468</b>		
1	<a href="#">Antec Nine Hundred Black Steel ATX Mid Tower Computer Case</a> Item #: N82E16811129021 <a href="#">Standard Return Policy</a>	<del>\$139.99</del> \$99.99
1	<a href="#">GIGABYTE GA-EP35-DS3P LGA 775 Intel P35 ATX Dynamic Energy Saver Ultra Durable II Intel Motherboard</a> Item #: N82E16813128083 <a href="#">Standard Return Policy</a>	<del>\$164.99</del> \$154.99
1	<a href="#">EVGA 512-P3-N841-AR GeForce 8800GTS (G92) 512MB 256-bit GDDR3 PCI Express 2.0 x16 HDCP Ready SLI Supported Video Card</a> Item #: N82E16814130325 <a href="#">Limited 30-Day Return Policy</a>	<del>\$304.99</del> \$289.99
1	<a href="#">BFG Tech BFGR650PSU ATX 12v 2.0 / EPS 12V 650Watts Power Supply</a> Item #: N82E16817702003 <a href="#">Standard Return Policy</a>	<del>\$119.99</del> \$114.99
1	<a href="#">Intel Core 2 Duo E6750 Conroe 2.66GHz LGA 775 65W Dual-Core Processor Model BX80557E6750</a> Item #: N82E16819115029 <a href="#">Processors (CPUs) Return Policy</a>	<del>\$189.99</del> \$179.99
2	<a href="#">CORSAIR XMS2 2GB (2 x 1GB) 240-Pin DDR2 SDRAM DDR2 800 (PC2 6400) Dual Channel Kit Desktop Memory Model TWIN2X2048-6400C4</a> Item #: N82E16820145034 <a href="#">Memory (Modules, USB) Return Policy</a>	<del>\$168.00</del> \$148.00 (\$74.00 ea)
1	<a href="#">NEC Black 1.44MB 3.5" Internal Floppy Drive</a> Item #: N82E16821152005 <a href="#">Standard Return Policy</a>	\$6.99
4	<a href="#">Seagate Barracuda 7200.10 ST3250410AS 250GB 7200 RPM SATA-300 Hard Drive</a> Item #: N82E16822148262 <a href="#">Limited 30-Day Return Policy</a>	\$279.96 (\$69.99 ea)
1	<a href="#">Saitek PZ30AU Black USB Wired Standard Eclipse Keyboard</a> Item #: N82E16823175103 <a href="#">Standard Return Policy</a>	<del>\$49.99</del> \$39.99
2	<a href="#">SAMSUNG 920BM Black 19" 5ms DVI LCD Monitor</a> Item #: N82E16824001242 <a href="#">[LCD] Limited Non-Refundable 30-Day Return Policy</a>	<del>\$459.98</del> \$439.98 (\$219.99 ea)
1	<a href="#">Microsoft B7G-00004 Black 5 Buttons 1 x Wheel USB Wired Laser Mouse 6000</a> Item #: N82E16826105183 <a href="#">Standard Return Policy</a>	\$29.99
1	<a href="#">LITE-ON 20X DVD±R DVD Burner Black IDE Model DH-20A4P-04</a> Item #: N82E16827106228 <a href="#">Standard Return Policy</a>	\$22.99

Qty	Product Description	Price
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## Return Policy Text

### 1. [Manufacturer Warranty](#)

#### a. Summary

i.

- Return for refund within: non-refundable
- Return for replacement within: non-replaceable

#### b. Detail

- i. Newegg.com does not offer any express warranties. However, many of the products available through Newegg.com are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click [here](#) to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free by contacting our [Customer Service](#) department. Please note that products in this category are **non-refundable** unless otherwise indicated.

Products that state "*This item can be returned to the product manufacturer only*" must be returned directly to the product manufacturer for repair or replacement, unless otherwise required by law. For these items, the warranty policy provided by the product manufacturer explicitly requires that any returns, repairs etc. be requested and processed directly by the consumer (or "end-user") of the item.

### 2. [Mail In Rebate Policy](#)

#### a. Summary

- i. Products missing UPC codes or serial numbers from the box are NOT returnable.

#### b. Detail

- i. Products offering mail-in rebates are not returnable to Newegg.com once the rebates have been filed. Be sure that the product is functional and that you intend to keep the product before sending in for your rebate. Products missing UPC codes or serial numbers from the box are NOT returnable. Only the product manufacturer can replace any defective item missing the UPC code.

### 3. [Limited 30-Day Return Policy](#)

#### a. Summary

i.

- Return for refund within: 30 days
- Return for replacement within: 30 days

#### b. Detail

- i. This is our Detailed Limited 30-Day Return Policy. Items covered by this policy (products for which Newegg.com states "*This item may be returned for a replacement or refund within 30 days only*") must be returned to Newegg.com within **30 days** of the invoice date for this policy to apply. Additional coverage, if any, is provided solely by the product's [manufacturer](#) (as indicated by such manufacturer).

### 4. [Processors \(CPUs\) Return Policy](#)

#### a. Summary

- i.
  - Return for refund within: 7 days
  - Return for replacement within: 30 days

b. Detail

- i. This is our Detailed Processor (CPU) Return Policy. Physically damaged CPUs cannot be returned to Newegg.com.

Improper installation of CPU fans and/or improper clocking may cause CPUs to chip. CPUs that are chipped, burnt or have bent/broken pins are considered physically damaged and cannot be returned for refund or replacement. Physical damage includes (but is not limited to) improper handling and any other type of damage sustained by irregular use.

Newegg.com encounters bent pins regularly when inspecting physically damaged CPUs. Forcing a processor into position will not solve an installation problem and may void your Newegg.com return policy. Buyers requesting a refund may have to pay a 15% restocking fee. Newegg.com will not cross-ship replacement CPUs.

5. [Standard Return Policy](#)

a. Summary

- i.
  - Return for refund within: 30 days
  - Return for replacement within: 1 year

b. Detail

- i. This is our Detailed Standard Return Policy. Unless another return policy is indicated, products sold by Newegg.com are covered by this Standard Return Policy. Merchandise under this Standard Return Policy may be returned a) within 30 days of the original invoice date for a refund, or b) within one year of the original invoice date for a replacement of the same item. All returns require an RMA (Return Merchandise Authorization) number. All items returned for a refund are subject to a 15% restocking fee. Many manufacturers offer additional factory coverage. With regard to such, you should contact the manufacturer of your item directly for information regarding eligibility and specific Terms and Conditions.

6. [\[LCD\] Limited Non-Refundable 30-Day Return Policy](#)

a. Summary

- i.
  - Return for refund within: non-refundable
  - Return for replacement within: 30 days
  - There must be a minimum of 8 dead pixels to declare an LCD display defective and eligible for return.

b. Detail

- i. Newegg.com sells many products such as Notebooks and Monitors that feature LCD (Liquid Crystal Display) screens. Newegg.com adheres to the dead-pixel policy that is observed by the majority of our manufacturers. In order to declare any product with an LCD screen "defective" and eligible for replacement or refund through any applicable Newegg.com Return Policy, there must be a minimum of 8 (eight) dead LCD pixels.

7. [Memory \(Modules, USB\) Return Policy](#)

a. Summary

- i.
  - Return for refund within: 30 days
  - Return for replacement within: 90 days

b. Detail

- i. This is our Detailed Memory (Modules, USB) Return Policy. The following conditions are not acceptable for return, and will result in your RMA being returned to you:
- Physically damaged Memory cannot be returned to Newegg.com.
  - Modules that are missing the manufacturer label containing model number and part number
  - Modules that are missing the manufacturer warranty label
  - Modules that include a manufacturer-applied heat spreader, but have had the heat spreader removed
  - "Kit" Modules (which contain 2 or more memory modules packaged together) that are not returned as complete set
  - USB Drives, Thumb Drives, Flash Memory, or any related product that is returned without the cap or protective casing

All items returned for a refund are subject to a 15% restocking fee.

Many manufacturers offer additional factory coverage. With regard to such, you should contact the manufacturer of your item directly for information regarding eligibility and specific Terms and Conditions.

Memory Products offering mail-in rebates are not returnable to Newegg.com once the rebates have been filed. Be sure that the product is functional and that you intend to keep the product before sending in for your rebate. Products missing UPC codes or serial numbers from the box are NOT returnable. Only the product manufacturer can replace any defective item missing the UPC code.

**Thank you for shopping at Newegg.com!** Please take a moment to tell us about your shopping experience. Your comments help us to continually improve Newegg.com, and are much appreciated.

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